<PLANLOGO>

**Don’t wait! Schedule your**

**medication review today!**

**Call us at <CMRPHONENUMBER>**

**(TTY: <TTY>),**

**<CMRHOURSOFOPERATION>**

<RETURN\_MAIL\_ADDRESS>

<RETURN\_MAIL\_CITY>, <RETURN\_MAIL\_STATE>

<RETURN\_MAIL\_ZIP>

[Important <PLANNAME> information]

<MAIL\_DATE>

<NAMEFIRST> <NAMELAST>

<RECIPIENTADDRESS>

<RECIPIENTADDRESS2>

<RECIPIENTCITY> <RECIPIENTSTATE> <ZIP>

[Health and wellness or prevention information]

**<LETTER\_TAGLINE>**

Dear <NAMEFIRST> <NAMELAST>,

Thank you for trusting <PLANNAME> [(<PLANTYPE>)] with your health care needs. As part of your plan, you are enrolled in Medication Therapy Management. You can receive a comprehensive medication review through this program. **There is no extra cost to you for this service.**

**How this service works**

* **Meet** with a health care provider to review your medications. This review includes all your prescription and over-the-counter medications, vitamins, and supplements.
* **Talk** about how best to take your medications. You can ask any questions you have.
* **Get** a written summary of the review. You will also receive an up-to-date medication list. You can share this with your health care providers, family members, and/or caregivers.

**Scheduling a review is simple**

You may receive a call to set up your review. If you have not received a call, [you can schedule this service with <PHARMACYNAME> located at <PHARMACYADDRESS> by calling <PHARMACYPHONE>. Or,] you can complete this review by calling <**CMRPHONENUMBER**> **(TTY: <TTY>)**, <CMRHOURSOFOPERATION>. If someone helps you with your medications, you can both talk with the health care provider. <**END\_OF\_YEAR\_STATEMENT**>

**Questions? Give us a call**

We’re always here to help you on your path to better health. Call us at <**CUSTOMERCAREPHONENUMBER**> **(TTY: <TTY>)**,<CUSTOMERCAREHOURSOFOPERATION> if you have any questions or do not want to take part in this program. You can also ask for this information in a different language.

Sincerely,

<PLANNAME>

[Your privacy is important to us. All <PLANNAME> employees have training on how to handle your private health information.]

**Your Medication is for YOU: Tips for Safe Medication Disposal**

Medications that are safe for you can harm someone else. Unneeded medications should be disposed of as soon as possible. You can discard unneeded medications through a local safe disposal program or at home for some medications.

**Finding a drug disposal site near you**

A drug take back site is the best way to safely dispose of medications. Two take back sites near you are:

|  |  |
| --- | --- |
| <TAKEBACKSITE1BUSNAME>  <TAKEBACKSITE1ADDRESS1>  <TAKEBACKSITE1ADDRESS2>  <TAKEBACKSITE1CITY/STATE/ZIP> | <TAKEBACKSITE2BUSNAME>  <TAKEBACKSITE2ADDRESS1>  <TAKEBACKSITE2ADDRESS2>  <TAKEBACKSITE2CITY/STATE/ZIP> |



To find other drug take back sites, visit the website to enter your location or scan the code:

**<DEADISPOSALWEBSITE>**

Some pharmacies and police stations offer on-site drop-off boxes, mail-back programs, and other ways for safe disposal. Call your pharmacy or local police department (non-emergency number) for disposal options near you.

**Mailing medications to drug disposal sites**

Medications may be mailed to authorized sites using approved packages. Information on mail back

sites can be found by visiting the website or scanning the code:

**<DEATAKEBACKWEBSITE>**

Follow these steps for medication disposal in the trash:

**Safe at-home medication disposal**

You can safely dispose of many medications through the trash or by flushing them down the

toilet. Please visit the following website or scan the code **first** to learn what medications are safe

to dispose of at home:

**<HHSMEDDISPOSALWEBSITE>**

Steps for medication disposal in the trash:

* Remove medication labels to protect your information
* Mix medications with undesirable substances, such as dirt or used coffee grounds
* Place mixture in a sealed container, like an empty margarine tub

<DISCLAIMER>

<INSERT1557>

<MLI>